



**PRODUCT CODE LIST**



SMART/TNT/SUN		
Name	Code	SRP
Load 5	5	5
Load 10	P10	10
Load 15	15	15
Load 20	20	20
Load 30	30	30
Load 50	50	50
Load 60	60	60
Load 100	100	100
Load 115	115	115
Load 200	200	200
Load 250	250	250
Load 300	300	300
Load 500	P500	500
Load 1000	P1000	100



TALK 'N TEXT		
Load	Code	SRP
Saya 20	SAYA20	20
Saya 30	SAYA30	30
Saya 99	SAYA99	99
Super Combo 20	SC20	20
Super Combo 30	SC30	30
Giga Surf 50	TNTGIGA50	50
Giga Surf 99	TNTGIGA99	99
Giga Surf 299	TNTGIGA299	299
Unli Text Plus 15	UTP15	15
Panalo 150	U150	150
Surf Saya FB 30	GU30	30
Surf Saya FB 199	SFB199	199
Facebook 10	FB10	10
Mobile Legends 10	ML10	10



SATLITE		
Load	Code	SRP
Load 99	SL99	99
Load 199	SL199	199
Load 299	SL299	299



GLOBE		
Load	Code	SRP
Go 50	GO50	50
Go 75	GO75	75
Go 90	GO90	90
Go 120	GO120	120
Go Plus 99	GO+99	99
Go Plus 129	GO+129	129
Go Plus 149	GO+149	149
Go Plus 250	GO+250	250
Go Plus 400	GO+400	400
Go Unli 20	GOUNLI20	20
Go Unli 25	GOUNLI25	25
Go Unli 30	GOUNLI30	30
Go Unli 50	GOUNLI50	50
Go Unli 95	GOUNLI95	95
Go Sakto 90	GOSAKTO90	90
Surf for All 99	SURF4ALL99	99
Surf for All 249	SURF4ALL249	249



GLOBE/TM		
Load	Code	SRP
Load 10	10	10
Load 11	11	11
Load 12	12	12
Load 13	13	13
Load 14	14	14
Load 15	15	15
Load 150	150	150
Load 350	P350	350
Load 450	P450	450
Load 550	P550	550
Load 650	P650	650
Load 700	P700	700
Load 900	P900	900



TM		
Load	Code	SRP
Combo 10	COMBO10	10
Combo 15	C15	15
Combo 20	COMBO20	20
Facebook 10	TMFB10	10
Facebook 30	TMFB30	30
Facebook 50	TMFB50	50
Astig Text 30	ASTIGTXT30	30
Unli Call 15	UNLICALL15	15



SMART		
Load	Code	SRP
All Out 20	C20	20
All Out 50	ALLOUT50	50
All Out 99	ALLOUT99	99
Mega All-in 250	AI250	250
Unli Call & Text 50	UCT50	50
Unli Call & Text 100	UCT100	100
Unli Call & Text 350	UCT350	350
Giga Surf 50	GIGA50	50
Giga Surf 99	GIGA99	99
Giga Surf 299	GIGA299	299



PLDT		
Load	Code	SRP
Load 100	100	100
Load 200	200	200
Load 300	300	300
Load 500	500	500



CIGNAL		
Load	Code	SRP
Prepaid 175 HD	HD175	175
Prepaid 175 SD	SD175	175
Prepaid 300 HD	HD300	300
Prepaid 300 SD	SD300	300
Prepaid 450 SD	SD450	450
Prepaid 450 HD	HD450	450
Prepaid 500 HD	HD500	500
Prepaid 600 HD	HD600	600
Prepaid 800 HD	HD800	800
Prepaid 1000 HD	HD1000	1000



SUN CELLULAR		
Load	Code	SRP
Giga Video 50	GVD50	50
Giga Video 99	GVD99	99
Giga Video 299	GVD299	299
Giga Video 399	GVD399	399
Giga Video 499	GVD499	499
Giga Video Plus 75	GVT75	75
Giga Video Plus 149	GVT149	149
Giga Video Plus 449	GVT449	449
Giga Video Plus 549	GVT549	549
Giga Video Plus 649	GVT649	649



MERALCO		
Load	Code	SRP
Prepaid 110	ILAW110	110
Prepaid 220	ILAW220	220
Prepaid 330	ILAW330	330
Prepaid 550	ILAW550	550
Prepaid 990	ILAW990	990



E-PINS		
Load	Code	SRP
GPINOY 99	GSAT99	99
GSAT 200	GSAT200	200
GSAT 300	GSAT300	300
GSAT 500	GSAT500	500
Garena 20	GARENA20	20
Garena 50	GARENA50	50
Garena 100	GARENA100	100
Steam 50	STEAM65	65
Steam 100	STEAM130	130
Steam 250	STEAM325	325
Steam 500	STEAM645	645
Steam 800	STEAM1025	1025
Mobile Legends 20	ML20	20
Mobile Legends 50	ML50	50
Mobile Legends 100	ML100	100
Mobile Legends 300	ML300	300
PlayPark 20	LVLUP20	20
PlayPark 50	LVLUP50	50
PlayPark 100	LVLUP100	100
Game Club 20	GC20	20
Game Club 50	GC50	50
Game Club 100	GC100	100

LOADING FORMATS	
Signal: SIGNAL<space><ACCOUNT NUMBER> <space><PRODUCT CODE>	Ex.: SIGNAL 123456 HD450
Pins: SELL<space><11-DIGIT CUSTOMER NUMBER> <space><PRODUCT CODE><space><QUANTITY>	Ex.: SELL 09181234567 GSAT99 1
PLDT: PLDT<space><ACCOUNT NUMBER><space> <PRODUCT CODE>	Ex.: PLDT 06012345678 100
Meralco: ILAW<space><ACCOUNT NUMBER><space> <PRODUCT CODE>	Ex.: ILAW 460123456789 110
REGULAR LOAD FORMAT	
<MOBILE NUMBER><space><PRODUCT CODE>	Ex.: 09181234567 15
Repeat Transaction:	
REP<space><ORIGINAL COMMAND>	Ex.: REP 09181234567 15
Concern: HELP<space><YOUR CONCERN>	
Ex.: HELP MY TRANSACTION W/ REF. #	
Balance Inquiry:	
BAL	

GATEWAYS	
0947 830 0007	Smart
0999 400 0620	
0920 445 0598	
0917 365 4825	Globe
0915 244 8196	
0916 953 3682	Sun
0923 322 0820	

# DITO

DITO		
Name	Code	SRP
Load 5	5	5
Load 10	10	10
Load 30	30	30
Load 50	50	50
Load 100	100	100
Load 200	200	200
Level Up 99	LVLUP99	99
Level up 199	LVLUP199	199
Level Up 299	LVLUP299	299
Level Up 499	LVLUP499	499
Level Up 999	LVLUP999	999

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## A. Invalid Commands

Before sending any SMS command to ULTMAX system, it is always best to check for the following to ensure a successful transaction:

- Command Format - Please follow the syntax or format prescribed for each keyword or SMS Command.
- Command Information - Please always check for the accuracy of information such as the mobile phone to be used in activating an account, the cell phone number to be activated and the right command to be used.

## B. Delayed Confirmation and Transaction Failure

- Processing of requests for OTA prepaid load may at times encounter delay or failure due to congestion of telco services. ULTMAX system will notify you of these instances and shall maintain your outstanding LOADFUND balance pending final confirmation by the telco OTA system. ULTMAX always deducts the appropriate discounted amount from your LOADFUND for products successfully delivered to your customers in all ULTMAX retail transactions.

## C. 2 HOUR-SMS FILTER

- This is designed to protect subscribers from accidental/unauthorized repetition of transaction. It means that any commands repeated within 2 hours will not be processed.

- For your command to be recognized, just simply type REP plus the original command.

(ex. ORIGINAL COMMAND : 09123456789<space>15  
REPEAT COMMAND: REP<space>09123456789<space>15

## D. SMS COMMAND/TRANSACTION for 11 digits gateway

- Every transaction to ULTMAX SYSTEM is via SMS.  
To avail free transaction, subscribers are encouraged to avail unlimited text promos offered by their networks.

## E. GATEWAY/ACCESS NUMBER/COMMAND PROCESSOR

- All transactions must be sent to the gateway that corresponds to its network.  
If you are a Smart user, send all your transactions to Smart gateway only. The same applies to Globe and Sun

## F. Correct usage of product codes

-Loading of some codes in SMART Telecom are designed for specific network. All text promos are exclusive only for smart subscribers and gaan text promos are exclusive for talk n' text users only. Our system will accept the transaction but the telecom will invalidate the load, to prevent this transaction failure, make sure to ask your customer if he/she is a smart or talk n' text subscriber when loading all text and gaan text promos.

## G. Help line or Customer care service

ULTMAX system has a text help line for your concerns and inquiries. For any concerns, just text help<space>your concern, then send to gateway number.(e.g help load not credited to customer number 09081234567 at 2pm.

## H. Dial \*80809478300007 direct reload for smart users only

-Smart users may experience check operator system or runs out of regular load and can no longer transact with ULTmax system. By dialing \*80809478300007, ULTmax system will automatically load your activated sim with P15 and deduct the load to its loadfund.